

Camping - Village

TUSCIA TIRRENICA

REGULATIONS

This regulation created by "Tuscia Tirrenica sas di Bacciardi Renato e Mirco" has been realized to keep your stay pleasant respecting the guidelines described below and considered accepted at the check in

- Art. 1) **Registration.** All the guests at the check-in must show their government ID for the registration to the police authority, and declare the exact number of the members of the family/group.
- Art. 2) **Underage**. People under the age of 18 are not admitted inside the Camping Village if not accompanied by their parents or by and adult who will necessarily be present during the stay.
- Art. 3) Visitors. Daily Visitors (Guests that come to visit family and friends during the day) should be announced before their arrival and confirmed by the Resort Management. They are admitted from 08:30 and 20:00 They must leave their government IDs at the reception at the arrival, and pay the total amount of the stay. The guest is responsible of his visitors that from the moment of the check in accept all the regulations of Camping Village Tuscia Tirrenica.

Visitors with overnight stay will be admitted with a regular check in starting from 08:30, check out is from 07:00 to 10:00, after this time an extra daily rate will be added. The amount will be paid at the check in. In case of an extension of the stay, it must be reported promptly to the Reception and pay the balance.

Art. 4) Reception. Reception is open from 07:00 to 23:00. Cashier from 08:30 to 13:00 and from 15:00 to 22:00

Art. 5) **Good manner.** Guests are kindly required to keep a good manner and personal hygiene. The Management can decide to push away any guest that is not respectful towards the other guests or staff's member.

Art. 6) **Common bathrooms and washbasins.** Guests are kindly required to leave the bathrooms clean after use. It is forbidden to use for a personal use Washbasins for dishes and clothes. Tuscia Tirrenica sas di Bacciardi Renato e Mirco can restrict the access to the services based on business needs.

Art. 7) **Water.** The Resort Management can restrict the water supply if requested from the authorities in special situations. Water is an important resource, so we kindly ask you to use it with extreme consciousness.

Art. 8) **Non drinkable Water.** Non drinkable water is available from specific points, and is available only for the allowed uses (irrigation, washing equipment..) without disturbing the other guests and only for the time necessary.

Art. 9) **Vehicles.** Cars and other vehicles (including electric vehicles) are not permitted inside the camping village area. A parking is available from 07.00 to 24:00. The access to the Camping Village area is permitted only at the check in and the check out to unload/load the personal belongings, proceeding at walking pace. It is also forbidden the use of any other vehicle, including electric vehicles like e-bikes and electric push scooters.

Art. 10) **Silence time.** From 00:00 to 7:00 and from 14:00 to 16:00 is respected the silence time. During this time is strictly forbidden the circulation of vehicles inside the Camping Village area. It is strictly forbidden the use of: TV, radio, musical instruments with high volume that can be listened from the other pitch;

- circulation of vehicles, cars, and others;
- the use of bicycles;

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- washing dishes and flatwares;
- Art. 11) Special regulations. Guests are kindly required to respect all the regulations that in special conditions are requested from the Resort Management.
- Art. 12) Animals. Dogs, independently from the size, are not allowed in the Camping- Village. Any other kind of animal must be declared at the moment of the booking and must be approved by the Resort Management.
- Art. 13) Decency. Look and behaviour must be respectful for the other guests.
- Art. 14) Boats. It is strictly forbidden to keep any kind of boat in the camping pitch. It is not provided a specific area.

Art. 15) Responsibility for underage guests. During the stay underage guests must be accompanied by their parents to use the different facilities and bathrooms.

- Art. 16) Stay in the camping pitch. Guests will occupy the pitch assigned at the check-in (signaled by a specific number), and it cannot be changed without previous authorization. It is forbidden to set up more than one equipment. The extra equipment will be removed and charged.
- Art. 17) Electricity supply. For the safety of the Camping-Village and all the guests it is mandatory to use fire resistant cables compliant with legal standards for the connection to the electric charging station and make sure that the system is connected to the grounding system of the Camping. The electricity available at the charging station is guaranteed up to 3 Ampere (6 Ampere are only available in specific pitches on request and with an extra charge). Guests are kindly asked to avoid the use of electrical appliance with a high absorption such as iron, a/c, hairdryer and similar). In case of interruption of electricity due to an irregular use, the supply will be reactivate during the daytime working hours. Any time that the guests will leave the camping for more than one day the main cable must be unplugged.
- Art. 18) Beach. The use of the beach is regulated also by ordinance of the Harbormaster. Guests must respect the directions of the staff of the Camping-Village (lifeguards and operators), it is not allowed to occupy any beach umbrella and other beach equipment if not assigned. It is not allowed to move any beach chair, beach lounger and other equipment from the assigned place.
- Art. 19) Swimming-pool. Guests must respect the Swimming-pool regulations for the access. It is not allowed the access to children under the age of 12, if not accompanied by an adult. Guests older than 10 are not allowed to access the children's swimming-pool. It is mandatory for kids up to 3 years old to wear a diaper. It is also mandatory for all the guests to wear a swimming-cap before the access in the water. Guests that don't respect the rules will be removed.
- Art. 20) Prohibitions. It is strictly forbidden:
 - to light any fire and using any barbecue;
 - to keep petrol tank or pouring the petrol from a container to another;
 - keep more than one gas tank.
 - to build up any fence or enclosure, to dig holes, to plant any bush, to set up fixed tables, to stretch any thread; it is allowed the use of the drying rack;
 - to use any fire extinguisher, if not for its specific use
 - to use electric station without authorization
 - to wash car, vehicles and caravan in the camping spaces
 - to damage any plant or bush with nails and blades, to cut any branch, or doing whatever can damage or destroy the nature;
 - the use of beach equipment during the night;

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- To throw bulky objects in the garbage area, any bulky object must be taken in a specific area in Tarquinia outside the Camping, or you can pay for this service and book it directly at the Reception;
- To throw garbage outside the specific bins
- To play a sport outside the specific areas

Art. 21) Disclaimer. The Camping-Village is not responsible for:

- any damage, theft and accident, occurred inside the Camping-Village, that is an open structure visited by several moving guests with their equipment;
- any possible theft of precious objects and valuables not under surveillance.
- any possible theft of personal belongings not kept under the personal safekeeping of the guest;
- any possible personal belonging forgotten inside the accommodations or in the pitch and in the common areas;
- any damage, theft or accident occurred in the parking area of the Camping-Village, that is nonsurveilled area;
- any damage originated by the use of the beach, therefore unexpected waves, any movement of the sand etc.;
- any damage caused by the fall of any branch, pine cone, gust of wind, lightning, thunderstorm and any other natural event;
- unintentional and/or fraudulent event from third parties;
- any damage caused to the people by the use of the equipment available for the guests (like the playground for children, volleyball court, soccer field, swimming-pool, etc.) considering that the use of equipment and common areas is at risk and danger of the guest.

Art. 22) Qualified equipment. Campers and roulottes must have all the requirements in order to the law.

- Art. 23) Recycling. It is compulsory the recycling of the garbage in the specific areas inside the Camping-Village.
- Art. 24) **Camper Service opening hours.** The use of the camper-service is allowed only during the following hours: from 8:30 to 13:00 and from 16:00 p.m. to 19:00 or the chemical in the designed toilet.
- Art. 25) **Complimentary Services.** The interruption of any complimentary service such as swimming pool, entertainment..doesn't make any right for a refund.

Art. 26) Contagious disease. Any contagious disease must be promptly reported to the Reception.

Art. 27) **Interruption of the stay and cancellation.** There's no refund in case of cancellation before the arrival. There's no refund in case of interruption of the stay. There's no refund in case of controversy about the stay by the clients.

Art. 28) **Disagreement.** For any disagreement the authority in charge is Civitavecchia's tribunal.